





BILLIE SCHIBLER,

CHIEF EXECUTIVE OFFICER.

METIS CHILD AND FAMILY SERVICES AUTHORITY

We are amidst exciting times! We have a new Provincial Government and Federal Government.

The Supreme Court Ruling on the Daniels' case in the spring of 2016 and the new Federal Government's political priority to work with and address matters together with the Indigenous Peoples of Canada is historic. These factors have the potential to shape a new world for child welfare in our province and for Métis and Inuit people.

At the same time, while there have been continued changes in First Nation Leaders and five different Provincial CFS Ministers since Devolution, we have the strength of a leader, MMF President David Chartrand, who is the sole remaining, consistent voice at the Leadership Table. He has forged ahead in child welfare negotiations with the strength and tenacity of a true leader.

The Devolution of Child Welfare services that began in Manitoba close to a dozen years ago did not fully unfold the way most had anticipated. The way we are funded has largely gone unchanged and remains fully controlled by mainstream government. It remains an on-going struggle to find the staffing and program dollars to deliver the type of services that would fully support our families in the ways that they require.

I am hopeful that with this new era in governments, we can now embark on, and enact, the completion of the Devolution of Child Welfare as it was intended and committed to on behalf of our children and families a dozen years ago.

- Meegwetch!

*STAFF

Chief Executive Officer	Billie Schibler
Executive Assistant	Cindy Monkman
Chief Quality Officer	Karla Hildebrand-Eden
Chief Financial Officer	
Chief Administration Officer	Robbyn Rempel
Chief Communications Specialist	George Kolomaya
Human Resources Officer	Katherine Short
Facilities Manager	Michelle Beaudin
Practice Leader	Gregory Besant
Education and Training Coordinator	Robin Jackson
FASD Specialist	Leilani Buschau
Service Specialist	Kathy Cote
Service Specialist	Desirée Gillespie
Service Specialist	Jason Orchyk**
Service Specialist	Scott Maksymyk
Service Specialist	Quinton Sanderson
Service Analyst	Dianna Cadotte
Policy Analyst	Caitlin Pringle
Policy Analyst	
Administrative Assistant-Service	Denise Bloch
Finance Director	Zhenyu Wu
Finance Officer	
Junior Finance Officer	Brenda Kochalyk
Finance Clerk	Pat Donaghy
Finance Clerk	Jennifer Nishikawa
Finance Clerk	Peggy Guo
Finance Clerk	Heydy Hernandez
Finance Clerk	
Finance Clerk	_
Finance Clerk	Ivy Reyes
Finance Clerk	Danielle Richard
Finance Clerk	Grace Wang
IT Officer	-
Network Technician	
Receptionist	Norma-Anne Zoppa

^{*} as of March 31, 2015

^{**} seconded to Healthy Child Manitoba

*BOARD OF DIRECTORS

Chairperson	Rita Cullen
Vice Chairperson	
Secretary/Treasurer	Lorraine Laramee
Member	Marg Bagley
Member	Ron Chartrand
Member	Mitch Bourbonniere
Member	Don Samatte
Member	
Ex-Officio	Minister Judy Mayer
Ex-Officio/Associate Minister	Carol Laramee
Elder	
Elder	Mae Louise Campbell
Elder	Reid Hartry

OUR VISION

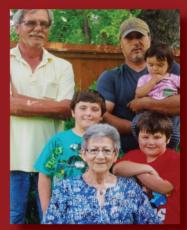
Building healthy and vibrant Métis and Inuit communities through love, respect, honour, strength, culture and heritage with guidance from our Elders and families.

OUR MISSION

The Metis Child and Family Services Authority is committed, accountable and responsible for the Child and Family Services System to the Métis and Inuit people of Manitoba. The Metis Authority contributes to a strong and healthy Métis and Inuit Nation through the strength of Elders, family, children, culture, values and heritage.

OUR GUIDING PRINCIPLES

- Métis and Inuit families and communities are the cornerstone of the Métis and Inuit Nations and the service delivery system must reflect this vision.
- Responsibility for decision-making regarding Métis and Inuit children and families lies with the family, extended family and community whenever possible.
- The organizational structure promotes and supports community governance at all levels.
- The service delivery system will encompass both formal and informal elements.
- The service delivery system must be operated in an efficient and effective manner.
- The service delivery system will be outcome-based and will reflect the core guiding principles of the Metis Authority.



RITA CULLEN

CHAIRPERSON,

METIS CHILD AND FAMILY SERVICES AUTHORITY

(Clockwise from Top left)
Rita is joined by Don (son),
Tom (grandson) holding
Tiffany, Danny and Ethan
(great-\(\text{\tinx{\text{\ti}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi\text{\text{\text{\texit{\text{\texi\tin{\text{\texi{\text{\texi{\texi{\text{\texi{\texi{

This annual report coincides with my last full year as Chairperson of our Authority Board of Directors so it is a time of reflection for me. It is also a time of hope. I feel privileged to have lived to see the day where our rights as Métis people have been recognized by the Supreme Court and by the Government of Canada. We hope this recognition will lift up and give greater opportunity to our Métis and Inuit families.

My parents and Elders taught me to have pride in who I am. I feel I have lived my life as a proud Métis woman. I am blessed to be a mother, grandmother and great-grandmother. It has been a labour of love to have instilled my family values and Métis pride in our family of four generations.

It is my hope that my time here as Chairperson be remembered as one where I have endeavoured to spread that same hope and pride throughout our Métis child and family serving system - a time where we have fought for change in our provincial child welfare system. We must continue to work toward helping families stay together, connected to their communities, with pride in their culture and who we are as a people.



CHARTRAND,
LL.D (HON), O.M.
PRESIDENT OF THE
MANITOBA METIS
FEDERATION (MMF)

JUDY MAYER, MINISTER OF METIS CHILD AND FAMILY SERVICES



MESSAGE FROM THE PRESIDENT

The Métis Citizens of Manitoba and your Métis Government are proud of our Metis Child and Family Services Authority. The important work you do in providing strategic direction to our child and family services agencies is invaluable to our Métis Citizens and particularly to our families and children. Thank you.

Our Métis government remains fully committed to providing valuable services to our Citizens. Through your good work, we are building stronger families, homes and community. Recently I have spoken of brighter days ahead for the Métis. The Manitoba Metis Federation – your Métis Government – has begun the process of developing a Land Claims Framework Agreement with Canada that will lead to a modern day treaty. With this treaty we will secure new ways to approach and support self-government for our Métis Citizens.

We will negotiate and ensure we have the tools to support our Métis Families. These tools will enable us to provide a solid future for our Children, Grandchildren and Great-Grandchildren.

Our continued investment in the work of the Metis Child and Family Services will mean our values, beliefs, traditions and families remain strong. The dedication we give to our Métis Children will ensure they have the tools and resources they need to build a strong foundation for their future.

I applaud and thank you for your dedication and hard work. Your Métis Government stands with you.

- Meegwetch!

MESSAGE FROM THE MINISTER

This year, I was honoured to become a great grandmother. Like her parents and grandparents before her, Kaylee Alexandria will have family and extended family around her to guide, cherish and always love her, no matter what. It is the greatest gift in the world to be loved and protected.

Those in our Metis CFS network work hard every day to reunify families and find stable, caring homes for children and youth in CFS. Yet, we have a system that is always in need of more of everything – more funds, more diversified programs to help families heal and build capacity, and more workers to manage and care for ever-increasing numbers of children who are coming into care.

I encourage Métis across our vast and beautiful province to be a part of helping to keep our young people in our communities by being a kinship or foster caregiver to those in need of family.

With the Supreme Court Ruling in favour of the Métis in the historic Daniels case, our Manitoba Métis Government holds great hope for the future. We will work hard to fuel change and growth in all aspects of our community. There is still more left to do. Metis Associate Minister, Carol Laramee, Joins me in inviting you to stand strong for families who need our support.

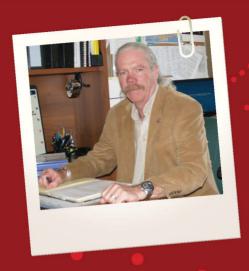


~ A TIME OF CHANGE ~

The preparation and writing of this annual report has been both challenging and exciting in its timing!

As fiscal year 2015-16 closed, a provincial election was called for April 19, 2016. The Progressive Conservative Party of Manitoba was elected to form our new government. Prior to the election writ being dropped, a number of CFS-related Legislative Bills went before the Manitoba Legislature in the hopes of being passed into law before the commencement of the election campaigns. Legislative revisions to strengthen the scope and powers of the Children's Advocate and to introduce Customary Care were not passed prior to the election and their future status is undetermined at the time of writing this report.

While we are not privy as to what philosophical direction our new government will take regarding child welfare, we remain optimistic and passionate about working with leaders at all levels to improve outcomes for families whose troubled circumstances have led them to become involved with Child and Family Services. The 2016 Provincial Budget for Family Services has remained stable and consistent with past funding. We hope to work with the new government to bring forward changes necessary to provide funding for much needed preventive supportive services.



A TIME OF LOSS

While outside our fiscal reporting year, we must honour and pay tribute to Mark MacKay-Chiddenton.

Our Metis CFS System and collaterals mourn the loss of Mark who passed away on May 11, 2016 after a hard-fought battle with illness. Mark served at the Metis CFS Authority for more than five years. Then, in 2013, he began providing leadership as the Executive Director of the Michif CFS Agency. Mark always worked passionately and tirelessly for the children and youth he served during his 40 year career in child and youth care. His many contributions will be missed but long-remembered. Thank you Mark! Rest well!

~ A TIME OF HOPE ~

Virtually concurrent with the Provincial Election, on April 14, 2016, in rendering its decision on Daniels v. Canada, the Supreme Court of Canada (SCC) affirmed the federal government has constitutional jurisdiction and responsibility for the Métis Nation. It clarifies the terms of s. 91(24) of the Constitution Act 1867, and places a clear duty upon the federal government to negotiate with the Manitoba Metis Federation, the democratically elected representative government of the Métis Nation's Manitoba Métis Community. With this decision, the federal government can no longer point to the provinces as being solely responsible to address the deep-seated social and economic issues of the Métis Nation.

At minimum, it is hoped that the federal government would now assist our Metis CFS System by providing funding for staff benefits, operations, placement workers, prevention resource workers, travel across our enormous jurisdiction, IT and training so we could be at par with the two Manitoba First Nations CFS Authorities and their

agencies.

BOARD OF DIRECTORS CHANGES

This fiscal year the Manitoba Metis Federation appointed Ron Chartrand to the Authority Board as the representative for the Northwest Region. Mae-Louise Campbell and Reid Hartry became Authority Board Elders. We gratefully thank outgoing Board Elder Beryl Bouvette for her years of service. She will be missed.

STRATEGIC PLANNING

As the fiscal year closed, our Authority and two agencies worked diligently on our strategic planning documents. Agencies and Authorities are required to use an extensive standardized provincial government template to create the plans. These indicate our service vision and goals, which are supported through a charted pathway. These are then submitted to the Department of Families.

ADVOCATING FOR A THIRD MÉTIS AGENCY

We continue to advocate for the Province to fund the creation of a third agency under the Metis Authority. Métis Child, Family & Community Services Agency carries more than double the caseload of a large agency, as defined by Provincial Standards. Michif Child and Family Services Agency covers about three-quarters of the province. It can take a worker a full day just to visit one family. This is, by far, the largest geographic area of any agency in the province.

INTERNAL REVIEWS BY OUR AUTHORITY

A concern was raised in the community about lack of adequate service at an interdependent living program delivered by one of our agencies. An investigation of the complaint by our Authority validated the concern. Our Authority has assumed management and administration of the program to implement the changes required. In keeping with our Authority's Guiding Principles to operate service delivery in an efficient and effective manner, we have also contracted an independent third party to review the agency's two shelters for children and youth.

HOTEL REDUCTION AND CAREGIVER RECRUITMENT STRATEGIES

On April 1, 2015 the Minister of Family Services announced that effective June 1, 2015, there would be no children in care placed in hotels in Winnipeg and nowhere province-wide by December 1, 2015. With much hard work, our entire Metis CFS system was in compliance prior to the deadlines.

We do remain concerned however that in some rural areas there are no resources other than hotels where agencies can keep children and youth in their community and in school for short term placement. We believe these young people should be connected to family and friends, rather than being uprooted and torn away from the life and community they know to live with strangers, no matter how loving a home or facility in which they may be placed.

Furthermore, in small communities travel to alternate care homes may be impeded by inclement weather. In those cases hotel placement with trained and qualified support workers would be a preferable choice, to lessen trauma on children and to avoid travel that could place children and staff in jeopardy.

I am more convinced everyday that without a single exception

I did right.

And I have always believed that, as I have acted honestly, the time will come when the people of Canada will see and acknowledge it.

~ Louis Riel



This is the new era of our nation.

~ David Chartrand.

Around the same time, work began in Summer 2015 with Until The Last Child to establish protocols and research the logistics of having the organization fund a pilot project that would enable children in emergency care shelters to have intensive family search and planning, to connect them with biological family and other important people in their lives.

Work continued throughout the fiscal year between the Authorities and the Department of Families Division on a Provincial Caregiver Recruitment Strategy. A preliminary campaign was rolled out in December 2015 of print, radio and billboards encouraging caregivers, especially kinship caregivers, to come forward.

Videos featuring actor Adam Beach, as well as Métis and First Nations caregivers and Elders, were created. Mae-Louise Campbell, our Authority Board Elder was one of the people featured in a video. In respect of Indigenous values and the belief that "it takes a village to raise a child", the theme of the campaign is "we are all related." The

campaign materials and information on caregiving can be found online at <u>allrelated.org</u>.

Going forward, we have begun to move our focus towards preventative care that would either keep children from being apprehended or work with children and families to establish a resource list of alternate caregivers in the early stages of our involvement with them. These caregivers would be known to the children and already identified as potential resources.

This would lessen the trauma on children created by apprehension, as they would have a pre-existing relationship with these alternate caregivers. An August 2015 study of holocaust survivors found trauma alters DNA and can be passed on to children genetically. So if we know this as a system, how can we as a system knowingly create trauma in a child's life? We talk about helping families on their healing journey, why then would we not help them as soon as possible to be partners in that decision making journey?



AMENDMENTS TO THE ADOPTION ACT

As of June 15, 2015, adoptees 18 years of age or older can request preadoption birth registration information. The individual must either have been born in Manitoba, or born outside Manitoba, but adopted in Manitoba. When an adoptee reaches 18 years of age or older, a birth parent named on the pre-adoption birth registration can request the child's pre-adoption birth registration information and the child's substituted registration of birth. This does not include the names of the adoptive parents. Both adoptees and birth parents can keep their information confidential if they wish by filing a disclosure veto. Applications to access birth records related to adoption can be made at the Manitoba Post-Adoption Registry.

CURAM

The Province continued to work toward implementing CURAM, the electronic case management software system intended to replace the Child and Family Services Information System (CFSIS) and the Intake Module. Since November 4, 2014, one of our Authority's Policy Analysts has been seconded to the Province to work as a Subject Matter Expert (SME) on the Curam for Child Welfare Project. The full-time two-year secondment for the SME that was anticipated to begin in April 2016 did not occur. There is no official word on the fate of CURAM. Our provincial CFS system continues to use CFSIS at this time.

FETAL ALCOHOL SPECTRUM DISORDER (FASD) ADVANCEMENTS

In February 2016, new guidelines for diagnosis of Fetal Alcohol Spectrum Disorder (FASD) were implemented by the Manitoba FASD Centre. Former diagnostic terms have been replaced with new terms; FASD with sentinel features and FASD without sentinel features. Over the past year there has been a heightened focus on creating strategies to help eradicate the stigma of having an affected child or having an alcohol related diagnosis. As a member of the Manitoba FASD Coalition, our FASD Specialist will continue to be involved in the effort to eliminate the stigma of FASD through education. She will continue to work collaboratively with the Healthy Child Manitoba Office and other members of the FASD community. Their goals are to strengthen the Provincial FASD Strategy by bringing basic FASD training to a wider array of service providers and participating in cross trainings within the FASD community.

We must cherish our inheritance. We must preserve our nationality for the youth of our future. The story should be written down to pass on.

~ Louis Riel



A print of the original artwork created for the cover of last year's annual report raised close to \$500 during the MMF Annual General Assembly to go toward our youth at Christmas time.

RECOGNIZING FRENCH LANGUAGE

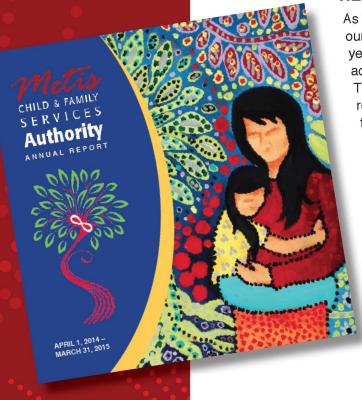
The Manitoba Government French Language Services Regulation requires the CFS Authorities to develop an annual French Language Services Plan and submit it to the Minister of Family Services. Our Authority created a preliminary plan, which was presented to and accepted by a community round table of Santé En Français at the end of November 2015.

The Authority established a French Language Services Committee for our Metis CFS System and is working on creating awareness of our obligations under the Regulation as well as assess our current French language capabilities, strengths, challenges and resources. The plan is slated to be signed off by our Authority Board Chair, CEO and the provincial Minister of Families prior to March 31, 2017.

HELPING YOUTH AT CHRISTMAS

As is our tradition, Authority staff donate and raise funds to help our CFS children, youth and families at Christmas. For the second year in a row, we helped 15 youth in Independent Living situations across the province who had few or no supports during the holidays. These young people are always so appreciative. Their thoughtful responses of gratitude back to us never fail to move our staff to tears.

It feels wonderful to help someone and know that in some small way we have brought extra joy into their lives. We thank the Manitoba Metis Federation for matching the funds raised by our Authority staff so that we could purchase close to \$1,000 in gift cards that the youth could use toward food, necessities, and gifts for their own babies. We also thank staff at our two agencies for personally distributing the gift cards and helping youth to do their shopping. Authority staff also contributed dozens of gifts and grocery items that youth could access to help meet their needs at Christmas.



COMPLIANCE RECOGNITIONS

Our Authority's CEO, Billie Schibler, and Chief Quality Officer, Karla Hildebrand-Eden presented a Compliance Certificate of Achievement to Michif CFS Agency's Swan Riverbased team supervised by Wanda Guimont. Billie and Karla also acknowledged Métis Child Family and Community Services, Winnipeg team led by Majola Vergara. The award recognizes a service team at each of the agencies with the highest standard of compliance in funding criteria, digital photos, and face to face contact, while maintaining the lowest number of Waiting Closure files for the fiscal year.



FRONT ROW: (from left) Trish Arrowsmith, Wanda Guimont, Billie Schibler, Karla Hildebrand-Eden.

BACK ROW (from left)
Melissa Bielik, Deanna Sabiston,
Avery Fedorchuk, Valerie Webb,
Graeme Brown, Charlotte
Sauder, Megan Clark.

MISSING: Dianna Reeves, Daisy Chartrand and Bev Clearsky



FRONT ROW: (from left) Andrea Klyne-Lavallee, Majola Vergara, Billie Schibler, Karla Hildebrand-Eden.

MIDDLE ROW: (from left) Michelle Plett, Holly Wiebe, Jennifer Beaucage.

BACK ROW: (from left): Elizabeth Denny, Kelsey VanOsch, Dana Seidel, Julie Reichert, Stacy Moore.

EDUCATION & TRAINING

This fiscal year the Metis CFS Authority provided education and training opportunities to more than 925 staff, care providers, board members and collaterals. Areas of training ebb and flow. When we reach saturation in a particular topic area, we tend to see smaller attendance numbers as it may only be new staff who are being trained on that subject.

In addition, Authority and agency staff as well as care providers participated in the Department's Core Competency Based Trainings on more than 125 occasions.

Another valuable project which is not included in these statistics are the workshops being provided to youth, such as the Finding Hope workshop, which is geared toward suicide prevention for Youth in Care. The Metis CFS Authority, in collaboration with Metis CFCS Agency, hosts this workshop primarily to equip youth through communications and skill development in an effort to help prevent suicides.

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During the 2015-16 fiscal year we assisted eight students in receiving Tuition Waivers to attend Red River College, the University of Manitoba and the University of Winnipeg.

One youth completed his education, three are continuing on with their education and four are new students.



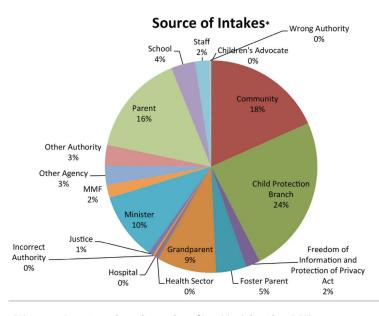
TRAINING THEME	2013 2014	2014 2015	2015 2016
Addictions	0	26	14
Administrative Support			
and Communications	70	95	41
Attachment	130	64	71
Board Development	0	3	0
Child/Youth Care Support	4	42	102
Crisis Intervention/Prevention	101	65	51
Critical Incident Stress Management*	0	0	16
Cultural Awareness	0	0	41
Domestic Violence	13	20	8
Family Enhancement	85	96	45
FASD	91	116	84
Gang Awareness	23	39	0
Health & Safety	83	74	63
Investigating Child Abuse	32	58	71
Leadership Training & Development	10	12	19
Orientation to CFS	78	3	4
Standards	47	92	13
Strengthening Relationships*	0	0	14
Suicide Prevention & Intervention	82	43	78
Trauma	47	33	35
Professional Development**	0	0	155
TOTAL	905	943	925

^{*}New Category

^{**} The Manitoba CFS Joint Training Team (JTT) defines this category as "Other". The majority of trainings were to cope with change and help others to deal with grief and loss.

INTAKE INQUIRIES AND CONCERNS

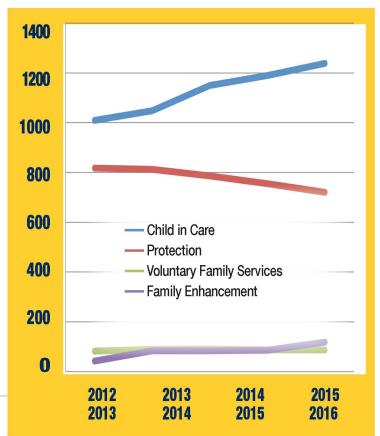
Of the 406 inquiries that came to our Authority this year, over two-thirds were simple inquiries on matters such as information requests. Close to one-third were from people who had issues or concerns about the services they or a family member were receiving. Our Authority Intake staff work with those who have concerns and with our two agencies to help resolve matters. Our role is to ensure that people's voices are heard, that they are treated fairly, that they understand why decisions are made, and that they know we will take the time to advocate for them with our agencies if we feel a better solution is possible. Many of these matters were easy to resolve, while others became fairly complex. The graph below indicates where our Intakes originated.



^{60%} appears in sectors where the number of inquiries is less than 0.5%.

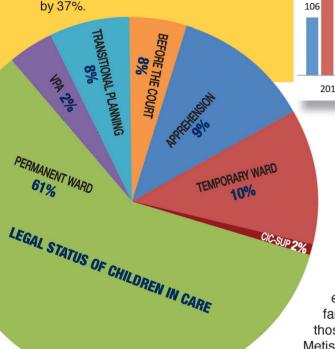
TOTAL NUMBER OF CASES

There were 2,163 cases in our Métis Child and Family Services System as of March 31, 2016, about a 2% increase over the previous year.

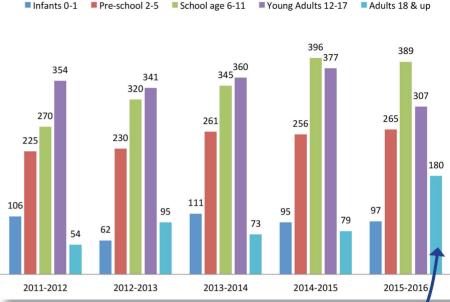


CHILDREN IN CARE

On March 31, 2016, there were a total of 1,238 children and youth in care of the Metis CFS Authority's two agencies, Michif Child and Family Services and Métis Child Family and Community Services. Family Enhancement Services are intended to stregthen and build capacity for caregivers and parents. This year, Family Enhancement activities increased by 37%.



AGE GROUPS OF CHILDREN IN CARE



EXTENSIONS OF CARE

Our Metis CFS System is extremely proud to report that as of March 31, 2016, we had 180 young adults on Extensions of Care - more than double the amount of young people on Extensions than last year.

We do not believe any youth can or should live totally independently at 18 years of age. They need connections to family or those they may see as family. Youth may need assistance to be able to continue their education or seek training. Others may not have role models, mentors or family members in their lives to turn to for support. It should be noted that those with more challenges may require additional supports. This is why our Metis CFS System advocates to the Department of Families to extend care to as many youths as are necessary.

It is for this reason that we are very proud of our unique Rosedale Adolescent InterDependent Living Services (RAILS) Program. This is an apartment dwelling with a staffed common area that provides supervision, security, and support. There is a community atmosphere for the residents where meals can be shared, milestones can be celebrated, life skills are taught, and cultural teachings are introduced and emphasized. Youth who successfully leave RAILS to live independently have an open welcome to return for a meal, camaraderie and for occasional support and guidance.

FINANCIAL REVIEW

We welcomed our new Chief Financial Officer (CFO) in December 2015. Muhammad Amjad has spent a number of years in senior finance positions in the health sector. He has a history of success in implementing process improvements, which has been one of our organizational priorities since centralizing our Authority and agencies' finance operations in 2014.

We continue to streamline processes, create efficiencies and expand opportunities for finance personnel to advance their skills and broaden their knowledge of our finance operations. We were also pleased to launch direct deposit capabilities. We encourage suppliers and families to make use of this new service as banking electronically means that people receive payments directly and our Metis CFS system saves on costs related to cheques, through using stationery products, and postage costs.

Our Authority, Chief Financial Officer and representatives from our two agencies continue to meet with the Province and other CFS organizations to find ways to improve Child Maintenance Billing Systems. One of the key goals is to achieve prompt and more accurate payments to service providers. As a result, changes to the Provincial Child Maintenance Manual will need to be made.

2015-16 FINANCIAL REVIEW	2014/2015	2015/2016	
2015-16 AUTHORITY OPERATIONS			
Authority Total Operating Revenues	\$ 3,085,518	\$3,127,238	
Authority Total Operating Expenditures	\$ 3,085,518	\$3,127,238	
2015-16 AUTHORITY KEY VARIANCES			
Office and Staff Expenses	\$ 282,803	\$ 311,058	10%
Professional Fees	\$ 55,621	\$ 63,189	14%
Education and Training	\$97,682	\$ 111,233	14%
Board Expenses	\$ 55,345	\$ 43,892	-21%
Information Technology	\$ 58,401	\$ 65,857	13%
2015-16 AGENCY CORE AND OPERATIONAL GRANTS	,		
Metis Child, Family and Community Services	\$ 10,088,532	\$ 9,636,607	
Michif Child and Family Services Inc	\$ 5,018,061	\$5,416,937	
CHILD MAINTENANCE EXPENDITURES			
Child Maintanance Expenditures	\$ 38,647,634	\$42,618,787	
Total Days of Care	385,079	426,613	
Average Cost Per Days of Care	\$ 100.36	\$99.90	
Prior year numbers have been reinstated to inclue expenditures. The average cost per day to provide reduced by \$0.46 despite the fact that 41,534 awere provided.	le services to ou	r clients was	

We are always striving to create positive change!

ABOUT THE ARTIST



NICOLE LECLAIR

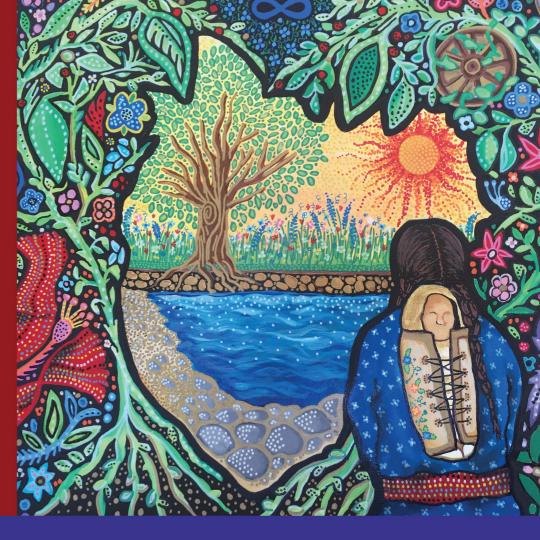
The original artwork for this year's annual report was inspired by the historic

times we, as Métis People, are living in as a result of monumental land claims and rights victories. The leaves organically forming a heart represents the home of the Métis deeply rooted in the community. The darkness contrasting the sunlight reveals our current story emerging from the fight for Métis rights into the light of a new era. As an artist, I believed Louis Riel when he said ...

"My people will sleep for one hundred years, but when they awake, it will be the artists who give them their spirit back".

I have felt that in my heart. I gain inspiration from those words and hope to awaken many with my spirit on canvas and throughout the annual report.

Visit metisart.ca or metisart.com





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Printed in Canada